

# APPENDIX A

## Performance Measures for Consideration by Scrutiny Committee

<b>CHILDREN AND YOUNG PEOPLE SERVICES</b>		
<b>Ref:</b>	<b>Performance Measure/Indicator</b>	<b>Reporting Parameters</b>
CYPS01	Number of Contacts received into Childrens Services	Between two defined dates
CYPS02	The Percentage of contacts/referrals where the decision was made within 1 working day.	Between two defined dates
CYPS03	Percentage of Assessments completed within timescale.	Between two defined dates
CYPS04	Percentage of Assessments where the child was seen as part of an assessment	Between two defined dates
CYPS05	Percentage of Initial Child Protection Conferences completed in timescale.	Between two defined dates
CYPS06	Number of Children on the Child Protection Register	Doesn't appear to be a chart for this
CYPS07	Child Protection Registrations and De-Registrations	Between two defined dates
CYPS08	Percentage of Re-registrations on the Child Protection Register.	Between two defined dates
CYPS09	Percentage of Child Protection Visits carried out in 2 weeks	Between two defined dates
CYPS10	Percentage of Child Protection reviews carried out within statutory timescales	Between two defined dates
CYPS11	Number of Children Looked After	At each month end
CYPS12	Looked After Children, Admissions and Discharges	Between two defined dates
CYPS13	Number of Looked After Children placed Out of County	At each month end
CYPS14	Percentage of Statutory Visits to Looked After Children completed within timescales.	Between two defined dates
CYPS15	Percentage of Looked after Children reviews carried out within statutory timescales.	Between two defined dates
CYPS16	Historical Data referencing numbers of Looked After Children, Children on the Child Protection Register and Children Receiving Care and Support.	From 2012 onwards
CYPS17	The Percentage of care leavers who have experienced homelessness during the year.	Between two defined dates
CYPS18	Unallocated Cases	At each month end
CYPS19	Average Caseloads per Qualified Worker	At each month end
CYPS20	The Percentage of Children supported to live with their family.	Between two defined dates
CYPS21	Percentage of Workers (Qualified and Unqualified) that receive supervision within 28 working days.	Between two defined dates
CYPS22	Percentage of Qualified Workers that receive supervision within 28 working days.	Between two defined dates
CYPS23	Percentage of Unqualified Workers that receive supervision within 28 working days.	Between two defined dates
CYPS24	Team Caseload Breakdown	On a specific date

CYPS25	Number of Child Protection Reports	Between two defined dates
CYPS26	Number on the Child Protection Register by category	On a specific date
CYPS27	Number of Section 47 Enquiries completed by determination	Between two specific dates
CYPS28	Extra Familial Harm and by type of risk and harm	Between two defined dates
CYPS29	Professional Abuse and Persons in a Position of Trust	Between two defined dates
CYPS30	PRUDiC – Procedural Response to Unexpected Death in Children	Between two defined dates
CYPS31	Child Practice Reviews	On a specific date

## ADULT SERVICES

AD01	SPOC: New Contacts Received	Between two defined dates
AD02	SPOC: New Contacts by Action	Between two defined dates
AD03	SPOC: Secondary Contacts Received	Between two defined dates
AD04	SPOC: Secondary Contacts by Action	Between two defined dates
AD05	SPOC: New Cases Screened by Team	Between two defined dates
AD06	SPOC: Secondary Cases Screened by Team	Between two defined dates
AD07	SPOC: Proportionate Assessment Outcomes (Screened to team or NFA)	Between two defined dates
AD08	Unallocated Assessments (by Team)	On a specific date
AD09	Social Worker Caseloads by Team (including average worker caseloads)	On a specific date
AD10	Community Well-being Officer Caseloads by Team (including average worker caseloads)	On a specific date
AD11	Number of People Awaiting External Package of Homecare	On a specific date
AD12	Number of Mental Health Residential Clients	On a specific date
AD13	Number of Learning Disability Residential Clients	On a specific date
AD14	Commissioning: The Number of Hours of Internal Domiciliary Care, aged of 18	At period end
AD15	Commissioning: The Number of Hours of External Domiciliary Care, aged of 18	At period end
AD16	Integrated Community Services: The Number of People in Care Homes (Residential and Nursing)	At period end
AD17	Direct Services: Number of people in Receipt of Supported Living	At period end
AD18	Integrated Community Services: Number on Caseloads of Social Workers (Network Teams Only)	At period end
AD19	Integrated Community Services: Number on Caseloads of Community Well-being Officers	At period end
AD20	Number of Carer Assessments Completed	Between two defined dates
AD21	Number <u>of AAR Reports received during the month</u>	Between two defined dates
AD22	Category <u>of Abuse</u>	Between two defined dates
AD23	Outcome <u>of AAR Reports</u>	Between two defined dates

AD24	No <u>of S126 Enquiries (including decision timeframes)</u>	Between two defined dates
AD25	Number <u>of S126 Enquiries marked as Determination 3</u>	Between two defined dates
AD26	Number <u>of DOLS Referrals received during the month</u>	Between two defined dates
AD27	Number <u>of DOLS Unallocated cases at the end of the month</u>	At period end
AD28	Number <u>of DOLS breaches during the month</u>	Between two defined dates
AD29	Adult services staff supervision by team	At period end
AD30	Number of Professional concerns referrals during the month	Between two defined dates
AD31	Rapid Response to Suspected Suicide and near misses	
AD32	Single Unified Safeguarding Review referrals, outcomes and live reviews	
AD33	Percentage of Workers (Qualified and Unqualified) that receive supervision within 28 working days	At period end
AD34	Percentage of Qualified Workers that receive supervision within 28 working days.	At period end
AD35	Percentage of Unqualified Workers that receive supervision within 28 working days.	At period end
AD36	Number of people supported by Early Intervention and Prevention	Between two defined dates
AD37	Number of people not known to statutory services	Between two defined dates
AD38	Number of people responded to by Mobile Response	Between two defined dates
AD39	Number of people supported to remain at home by Mobile Response Service	Between two defined dates

## HOUSING AND COMMUNITY SAFETY

HCS01	Housing Renewals and Adaptations: Average number of days to deliver a disabled facilities grant from first point of contact to certification	Between two defined dates
HCS02	Housing Renewals and Adaptations: Number of Disabled facility grants completed per year	Between two defined dates
HCS03	Housing Renewals and Adaptations: Number of extensions live at the end of quarter	Between two defined dates
HCS04	Housing Renewals and Adaptations: Number of small/medium works completed in a quarter	Between two defined dates
HCS05	Housing Renewal and Adaptations: Number of Empty Home Grant Schedules completed	Cumulative between two defined dates
HCS06	Empty Homes Grant: Number of applications	Between two defined dates
HCS07	Empty Homes Grant: Number progressed	Between two defined dates
HCS08	Eco-Flex Scheme: Number of ECO Flex declarations	Between two defined dates
HCS09	Housing Options: Number of Presentations to Housing Options	Between two defined dates
HCS10	Housing Options: Number of People in Temporary Accommodation	On a specific date

HCS11	Housing Options: Number of Families in Temporary Accommodation	On a specific date
HCS12	Housing Options: Total number of Families in Temporary Accommodation	Between two defined dates
HCS13	Housing Options: Total number of Children in Temporary Accommodation	Between two defined dates
HCS14	Housing Options: Total Number of Families having to move B&B	Between two defined dates
HCS15	Housing Options: Percentage successfully prevented from becoming Homeless	Between two defined dates
HCS16	Area Planning Board: Number of suspected drug related deaths in NPT reported to the Case Review Co-ordinator	Between two defined dates
HCS17	Area Planning Board: Number of non-fatal overdoses in NPT reported to the Case Review Co-ordinator	Between two defined dates
HCS18	Area Planning Board: Number of Service Provisions provided to individuals (total for region)	Between two defined dates
HCS19	Area Planning Board: Number of New Service Provisions provided to individuals (total for region)	Between two defined dates
HCS20	Area Planning Board: Number of New referrals received (total for region)	Between two defined dates
HCS21	Community Safety: Number of referrals to IDVA service	Cumulative between two defined dates
HCS22	Community Safety: Percentage of engagement with IDVA service	Cumulative between two defined dates
HCS23	Community Safety: Number of people subject to the ASB warning process	Between two defined dates
HCS24	Community Safety: Percentage of people whose vulnerability is reduced following discussion at SV MARAC	Cumulative between two defined dates
HCS25	Community Safety: Percentage of people whose vulnerability is reduced following discussion at channel panel	Cumulative between two defined dates
HCS26	Total number of Ukrainians (in Welcome Centre, Hotels and Community) in Neath Port Talbot.	On a specific date
HCS27	Number of families welcomed through recognised resettlement programmes	On a specific date
HCS28	Number of asylum-seeking individuals or families accommodated in this area through the UK's dispersal system	On the specific date
HCS29	Community Safety: Number of new members of Paws on Patrol	Cumulative between two defined dates
HCS30	Area Planning Board: Percentage of 1st stage independent drug death reviews carried out by the Review Panel within the WG timeframes (6months)	Between two defined dates
HCS31	Community Safety: Number of children who have received an age-appropriate lesson on Healthy Relationships (via Camau/ Spectrum or Crucial Crew)	Cumulative between two defined dates

## SOCIAL SERVICES, HOUSING AND COMMUNITY SAFETY HR DATA

HR01	HR: Long-Term Sickness	On a specific date
HR02	HR: Numbers of Vacancies	On a specific date
HR03	HR: Number of Staff Leavers	Between two defined dates
HR04	HR: Number of New Starters	Between two defined dates
HR05	HR: Agency Staff and Vacancies across the service.	On a specific date